



APRIL, MAY, JUNE 2021



AGING & DISABILITY RESOURCE CENTER

SPECIAL INTEREST ARTICLES!

FAQ COVID-19 Vaccination - pg 3

Kathy Beimborn Celebrates 30 Years Serving Washington County! - pg 14

May is Older Americans Month - pg 16

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WE ARE STILL HERE TO HELP

Although things may look a little different, the ADRC of Washington County is still providing the same level of services. Our services are being provided via phone, email or any other electronic means that is available. We also have a drop box located outside of the public agency center to collect documents, if needed or can arrange for a socially distanced pick up or drop off of documents.

We would encourage you to call our office to speak with someone directly about your needs and determine the best way that we can assist so that we can all stay healthy and safe. In times like these we want to assure you that we will do our best to meet your needs and help you along the way.

Stay healthy, stay safe and be well.



MA DEDUCTIBLE

ADRC of Washington County

February 2021

Medicaid Deductible

The Medicaid Deductible program is for people with really high medical bills who meet all of the other full benefit Medicaid rules except the income limit.

Who qualifies

- Pregnant woman
- Child under 19 years of age
- Elderly or disabled adult

How to qualify

Participants file an application with the consortium and turn in proof of income, assets, and medical expenses.

- Assets Limit = \$2,000 individual / \$3,000 couple.
- Medically needy Income limit = \$1073.33 Single / \$1451.67 Couple

The consortium will calculate a deductible amount starting with gross income, subtracting allowable deductions. Every dollar over the medically needy income limit is counted into your deductible then multiplied by 6 because the program works in 6 month cycles.

How the benefit works

If the amount of current medical expenses equal or exceed the deductible amount the participant will qualify for full Medicaid benefits for up to 6 months. This is called "meeting the deductible." Coverage can start on the date of service the deductible has been met, and can be up to 3 months in the past.

Medical expenses = Costs for services or goods that have been prescribed or provided by a professional medical practitioner. The expense is for diagnosis, cure, treatment, or prevention of disease or for treatment affecting any part of the body. Medical expenses must either be currently outstanding or paid within the 6 month deductible period. There are no time limits on currently outstanding medical expenses as long as they are still owed. (NOTE: Medical expenses for a particular service on a specific date can only be used to meet one deductible period.)

Transitioning & Why

At the end of the 6 month deductible period the Medicaid stops and the participant would have to "meet the deductible" again to qualify for an additional 6 months. There is no limit to number of deductible cycles.

Extra info

Medical Expense examples:

- Health insurance premiums
- Medical bills after insurance has paid
- Medical bills that have gone to collections
- Dental bills / glasses / prescriptions

- Sometimes called the "Spend-down" program.
- Does not work with SLMB+
- Participants with Medicare will get "Extra Help" for prescription costs for the rest of the year.
- Participants with Medicare have "Guaranteed Issue" to choose another form of insurance when Medicaid ends.

Single Person Deductible Calculation Example:

Gross income =	\$1100.00
<u>Standard deduction</u> -	<u>\$20.00</u>
	\$1080.00
<u>Medically needy limit</u> -	<u>\$1073.33</u>
Net income	\$ 6.67
	X 6
Deductible	\$ 40.02

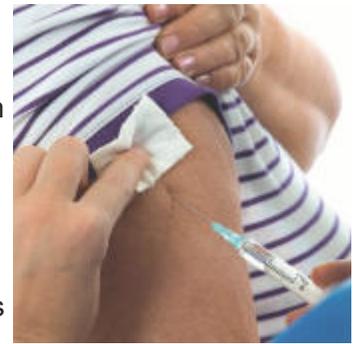
FREQUENTLY ASKED QUESTIONS ABOUT COVID-19 VACCINATION

Will a COVID-19 vaccination protect me from getting sick with COVID-19? Yes, COVID-19 vaccination works by teaching your immune system how to recognize and fight the virus that causes COVID-19, and this protects you from getting sick with COVID-19. Being protected from getting sick is important because even though many people with COVID-19 have only a mild illness, others may get a severe illness, have long-term health effects, or even die. There is no way to know how COVID-19 will affect you, even if you don't have an increased risk of developing severe complications.

How many shots of the COVID-19 vaccine will be needed? The two authorized and recommended vaccines to prevent COVID-19 in the United States both need two shots to be effective.

What are the most common side effects after getting a COVID-19 vaccine? After getting vaccinated, you may have some side effects, which are normal

signs that your body is building protection. The most common side effects are pain and swelling in the arm where you received the shot. In addition, you may have fever, chills, tiredness, and headache. These side effects may affect your ability to do daily activities, but they should go away in a few days.



If I have already had COVID-19 and recovered, do I still need to get vaccinated with a Covid-19 vaccine? COVID-19 vaccination should be offered to you regardless of whether you already had COVID-19 infection. You should not be required to have an antibody test before you are vaccinated.

(Continued on Page 15)



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TRANSITIONAL RESOURCE SERVICES CORNER

REBA FREDERICKSEN, INFORMATION AND ASSISTANCE SPECIALIST



*Youth in Transition
Employment Priority
Wisconsin Department of
Health Services
Sustainability Initiative*

Myths & Facts

MYTH: *Employers won't hire me...*

FACT: You can make a business better. Your school team or Division of Vocational Rehabilitation (DVR) Counselor can help find the best job match for you.

MYTH: *If I go to work, I will lose my benefits...*

FACT: You can bring home more money if you work, and still keep your health benefits. To learn how, you can talk to a Work Incentives Benefits Specialist.

**Work Incentives
Benefits Counseling**

<http://www.wibsa.org>

Employment Options

Family, friends, and other people in your community can help you to get advice, job ideas, and support. Let them know that you're looking for work.

Discuss your interests with your Long-Term Support Worker. Your Service Coordinator can help you think about your goals and find the people and supports to help you pursue your goals.



You have the right to get the help you need to develop your employment plan.

Where do I start?

- Make a list of your interests, strengths, and skills to show people that you are serious about finding a job that's right for you.
- Use your list to help find the job that is the right fit for you.
- Ask questions. Learn all you can about your employment options.
- Be assertive. You have the right to work.
- Share your interest to work with your:
 - * Parents
 - * Friends
 - * Teachers and other School Staff
 - * Children's Long Term Support Worker
 - * Vocational Counselor

Benefits of Working

- Earn money
- Make new friends
- Gain confidence
- Learn new skills
- Meet new challenges
- Improve physical health
- Improve mental health

Working is not just about making money. Why do you want to work?

Learn more about the benefits of working:

<http://www.dhs.wisconsin.gov/disabilities/employment/ResearchDocs/litrevw.pdf>



**Wisconsin
Department of Health Services**

Division of Long Term Care
Bureau of Long Term Support
P-00516 (07/2014)

Youth with disabilities can work, and there are many available resources to help find the right job for you!

Wisconsin's Department of Health Services (DHS) works closely with the Department of Public Instruction (DPI) and the Department of Workforce Development's (DWD) Division of Vocational Rehabilitation (DVR) to support youth with disabilities while transitioning to adult life and work. These agencies understand the importance of collaboration to promote a smooth transition from school to opportunities in education, training, and employment.

Obtaining work experience, while in high school, is one of the best ways to ensure you get hired for work after high school graduation. Your Individualized Education Program (IEP) team at school and your DVR counselor will support you in your transition to adult life and work.



Long-term supports and services may be available to support you in maintaining a job in your community. If you participate in the Children's Long-Term Support Waiver, then you can talk with your Support and Service Coordinator (SSC) to develop community support plans that match your school and work goals.

Source – Wisconsin Department of Health Services

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CAREGIVERS' CORNER

CAREGIVING BASICS - TAMMY DICKMAN, CBSW

When you first learn that a loved one needs help it is hard to know where to begin. Sometimes there is a sudden change of health that prompts you to get involved. Other times it is a gradual realization that the person is no longer capable of meeting all their needs. In either situation, knowing what steps to take can be difficult. The following are some basic steps to get you started.

Learn about the person's illness, disease, or condition.

Understanding the nature of the disease, its symptoms and what to expect, is helpful in caring for the person. Talk to a health care provider, research the internet, or read books or pamphlets to help you understand what the person is dealing with and specific ways you can help.

Determine areas of need. Write down your specific needs such as housecleaning, grocery shopping, meal preparation, help with bathing, and transportation to medical appointments. Then discuss possible ways to meet these needs with friends, family members, local agencies, and the person's health care provider.

Research community resources. Contact the ADRC of Washington County for local resources and services. Explore options like home delivered or grab-and-go meals, in-home supportive care services, Lifeline, transportation services and adult day care. Contact organizations specific to the disease such as the Alzheimer's Association or the Stroke Foundation. Not all agencies are fully open, but staff will be available to answer the phone and assist you in meeting your needs.

Plan for immediate care. Find out what the persons wishes are for immediate and long-term care. Adapt the environment by doing a home safety check as well as purchasing items for any special needs such as a walker, commode, wheelchair, or other adaptive equipment. Find a way to log the person's health such as eating patterns, symptoms, and medications. This information is helpful at medical appointments.

Enlist the help of others. Determine what you can realistically do, then make a list of other people who can help. Don't try to do it all on your own. Write down tasks that others can help with such as running errands or providing a meal. Many tasks can be completed while following social distancing guidelines.



Organize important information. Write down pertinent medical information including doctors' names and phone numbers, insurance information and medication/pharmacy information. Collect and list financial and other important information such as household bills, loans, bank accounts and insurance policies. Also include copies of social security, driver's license and insurance cards of the person being cared for. Be sure to keep this information in a safe location that other family members know about.

Plan for the future. Get information about the long-term prognosis in order to make appropriate plans. Assess the financial situation and contact a financial advisor who is familiar with caregiving issues if necessary. Talk to a lawyer about a durable power of attorney for health care and finances. Include the person as much as possible in the planning.

Take care of yourself, too. Find support through a friend, counselor, or support group. Many are meeting virtually during the pandemic. Talk about your struggles and how it feels to be a caregiver. Take regular breaks from caregiving and keep doing some activities or hobbies that bring you pleasure. Make sure you are eating well, getting enough sleep and exercise and are staying connected with family or friends, at least by phone calls, to keep yourself healthy. Ask for help. No one can do it all!

Call Tammy Dickman at 262-335-4497 for information on caregiver support groups, local caregiving resources, a home safety checklist or to talk to someone about specific caregiving issues.

Jane Mahoney

Older Americans Act Consultant

Greater Wisconsin Agency on Aging Resources

CAREGIVERS' CORNER

DEMENTIA CARE SPECIALIST WEBINAR SERIES - TAMMY DICKMAN, CBSW



In partnership with statewide dementia care specialists, the Wisconsin Department of Health Services will be hosting monthly webinars throughout 2021 for people with dementia and their family caregivers. Each presentation will cover a different topic and include practical tools and resources for families.

Webinar Date	Topic
January 13	Social Isolation
February 10	Intimacy and Relationship Changes
March 10	Incontinence Management
April 14	Care Transitions
May 12	Building a Support Network
June 9	Safety Planning
July 14	Driving
August 11	Grief
September 8	Palliative Care
October 13	Family Conflict and Changes in Social Support
November 10	Non-Pharmacological Approaches: Part 1
December 8	Non-Pharmacological Approaches: Part 2

Register for a Webinar

All webinars will take place live from 12 to 1 p.m. on the second Wednesday of the month.

Visit dhs.wi.gov/dcs-webinars to register for any of the monthly webinars.

If you are unable to attend live, all webinars will be recorded and posted on dhs.wi.gov/dcs-webinars at a later date.

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THANK YOU VOLUNTEERS!

NATIONAL VOLUNTEER WEEK, APRIL 18 - 24, 2021

For many years we have relied on the generosity of countless volunteers to deliver meals to Washington County's homebound adults in Germantown, Hartford, Jackson, Kewaskum, Slinger and West Bend. Every day, our fantastic volunteers offer a friendly smile, a caring heart and a nutritious meal. Enter COVID-19. The Senior Dining Program has not missed a step in getting home delivered meals to our community's most vulnerable neighbors. A heartfelt THANK YOU to each and every one of our volunteers for going above and beyond in these uncertain times. We simply couldn't do it without you! Without our volunteers, we would not be able to provide this valuable service. For information on joining these volunteers, please call 262-335-4497. Please join us in thanking our 2020 Volunteers!

Senior Dining



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JACKSON - Joanne Baumgartner, Kevin Berben, Joanne Blanchard, Paul Brinkman, Doris Dauer, Kim Geisler, Ruthanne Geldon, Charlotte Gruszynski, Jan Hanson, Len Hanson, Angie Jeske, Deb Kahn, Betty Jo Kiefert, Richard Kirchen, Kirsten Klug, Leona Ksioszk, Jan Lavine, Ann Lydon, Joe Mack, Gary Malcom, Jan Malcolm, Kim Marshall, Paul Multerer, Mary Jane Murphy, Jake Omernick, Brenda & Joseph & Ben Rabideau, Mary Ann Rose, Marilyn Schmidt, Nancy Skinner, Jeff Yanke, Cheryl Zimmerman, James Zopf

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SLINGER - Jaden Kessler, John Kreuser, Ed Moran, Fran Mueller, Rosemary Obermeyer, Mary Ries, Elliott Sanders, Ron Schmidt, Mary Sojak, Cathie Sunday, Barb Umhoefer, Irene Wolf

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UPDATE ON THE WASHINGTON COUNTY SENIOR DINING PROGRAM

Due to the Coronavirus pandemic, the Aging and Disability Resource Center of Washington County has had to revise or suspend programs or services we provide to our community. The State of Wisconsin Department of Health Services has provided guidance to counties in assisting with decisions about services; including the Senior Dining Program. Based on the guidance provided, Washington County has made the decision to suspend the senior dining congregate program through the end of 2020.

For those 60 years of age and older, carryout meals are available at various meal sites during this time. Home delivered meals continue to be provided with increased safety measures to keep participants healthy.

Decisions regarding senior dining further in to 2021 will be made based on the pandemic and guidance from the State and local public health officials.

Washington County's seven community senior dining centers will remain closed for at site dining until further notice.

Senior Dining



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9

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NUTRITION, HEALTH & WELLNESS CORNER

GETTING TO KNOW OUR ADRC STAFF - MEET MARGARET SCHOWALTER, JACKSON MEAL SITE MANAGER

Hello Washington County! My name is Margaret Schowalter and I am the Jackson Meal Site Manager. I graduated from Mount Mary University with a degree in Family and Consumer Education. I taught for a few years, before starting a family. After my second daughter was born, I saw the job opening for a Jackson meal site manager and thought it was a perfect fit: people and food! My very first day as a meal site manager was in January of 1984. If you do the math, I have been doing this awhile! The very first Jackson meal site was located at Christ Lutheran Church on Main Street, and was open just Mondays and Wednesdays. The emphasis of the program was providing a social gathering with a nutritious meal and activities. The meal site consisted of a hot meal and seniors enjoying bingo, birthday and holiday parties, crafts, and a lot of visiting. Home delivered meals were not very prevalent at that time. The number of allowable home delivered meals was based on the average number of people eating at your meal site. With the calculation that was used, we could only serve 2 home delivered meals per day! The home delivered meal program has certainly changed a lot over the years!

One of my favorite things to think about is how much Jackson has changed since I started as a meal site manager; new subdivision, stores, fast food restaurants...you name it! After three years on the job, a new senior housing apartment building came to Jackson (Jackson Bay) and the meal site moved there for over 20 years. The site grew to 5 days a week and served a growing community. In 1991, we started serving meals at the Jackson Town Hall one day a week, and the Jackson Senior Club would spend the afternoon playing Sheepshead. In 2009, the meal site moved again, finding its home in the beautiful new Community Center. Before COVID, we would serve meals in the gathering room 5 days a week and also deliver meals to our homebound seniors in the community. At this time, we are still delivering meals and also providing carryout meals. The Community Center offers a wide variety of activities for seniors (art, bingo, cards, trips, pickleball, etc.) and we provide a delicious meal for you to enjoy. It's a perfect fit: friends, food and activities!

I have enjoyed every aspect of my job. I love that I work in my community and that our Senior Dining program provides Jackson with such an important service. There are so many wonderful people I have gotten to know, including



our participants and our volunteers. It is so heartwarming to see our volunteers serve their community by helping the program pack-up meals, serve meals, and deliver them to our seniors. All of our volunteers are so dedicated to this program. No matter the weather; come rain, sleet or snow, they deliver!

On a personal note, my family consists of my husband Charles, two grown daughters (and son-in-laws), and a son. We live on a farm that has been in the family since 1843 and my husband is the fourth generation. Did I mention we have seven grandchildren and one or two might be future farmers? Our entire family gathers at the farm where we enjoy our other "family members": Charliehorse, our miniature horse, Smokey the donkey, goats, cats and plenty of 4H projects that include Holsteins and chickens. I feel like I am always learning something about the farm and animals. I never knew there were so many colorful, fancy chickens! My grandson often likes to bring his chicken Alfred, who he raised from an egg, in to the house and show me!

I would like to say that it is a privilege working for the Aging and Disability Resource Center. Washington County is so fortunate to have such an amazing office here to help Washington County seniors.

Supporting Your Farmers' Market

Source: Mississippi State University Extension

It's that time of year again! Summer is just around the corner and local farmers' markets will soon be full of fresh produce. Why shop at your local market? Well, when you shop at the farmers' market, you'll be...

EATING LOCAL

Buying local decreases "food miles," or the distance food is transported across the country or from other countries. This benefits the environment because energy consumption and fossil fuel pollution are reduced.

EATING SEASONALLY

Shopping at farmers' markets puts seasonal produce on your table. Fruits and vegetables that are harvested and enjoyed during the season cost less and taste better.



We all know how amazing a tomato fresh from the garden tastes!

EATING FRESH

Most participating farmers harvest their produce the day before or the morning of the market, so the fresh produce is richer in vitamins and tastes
(Continued on Page 13)

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ADRC CORNER

ADRC OF WASHINGTON COUNTY ESPRIT DE CORPS CREW

What do you do to make a great workplace an even *greater* place to work? You create a committee to bring fun and games to the agency! The Esprit de Corps Crew was born in October 2020 with an idea to boost the morale in the ADRC and bring some merriment to our office. According to Oxford Languages, the definition of esprit de corps is “a feeling of pride, fellowship, and common loyalty shared by the members of a particular group.” And with our first event in October, the smiles and morale increased throughout our office!

Our Esprit de Corps Crew came up with many fun ideas and encouraged everyone in the office to participate. In October, we had a Halloween costume contest and trick or treating in the ADRC and some great fellowship over a lunch purchased from a local restaurant. November had us feeling grateful for many things and we decorated a tree in the hall by hanging tags with things we are thankful for in our lives. We also had a Thanksgiving feast when we ordered lunch from another local restaurant. December was filled with holiday cheer and lots of activities. We had an office door decorating contest, Secret Santas, and a luncheon with food from another fine local establishment complete with a White Elephant gift exchange.

Esprit de Corps Crew rang in 2021 with our own Baby New Year game! Staff members were invited to bring in a picture of themselves from birth to age three and they were hung on the wall for all to guess which picture belonged to which staff member. And the big event for January was celebrating the thirty years of service that Kathy Beimborn had working for Washington County. We had a small, socially distanced reception with cake, ice cream and a gift for Kathy to say “Thanks” for all she has done for the residents of our county.

As we continue into 2021, our Esprit de Corps Crew will be planning many more fun events to bring smiles to the faces of our ADRC staff. We hope you’ll notice more joy when speaking with our staff; we have!



NUTRITION, HEALTH & WELLNESS CORNER (CONTINUED)

(Continued from Page 11)

better than fruits and vegetables that have traveled many miles. Farmers' market shoppers can get the freshest foods in town.

Your community will benefit by...

INCREASING ECONOMIC ACTIVITY

Many farmers' markets require produce to be locally grown, which generally means within the same county or neighboring counties. Shoppers at farmers' markets are supporting family farmers, who often sell directly to the consumers. By eliminating brokers, distributors, and shippers, local growers get to keep a larger portion of the sales price, which supports the local economy.

The Washington County ADRC takes part in the Senior Farmers' Market Nutrition Program (Senior FMNP), which offers low-income older citizens an

opportunity to purchase fresh, locally grown fruits, communities, vegetables, and herbs from certified farmers. Senior FMNP checks can be used from June 1 through October 31, at any participating farmers' market or roadside stand in Wisconsin.

To be eligible to receive Senior FMNP checks, you must be 60 or older and meet income eligibility requirements. There is a limit of one set of checks per household.

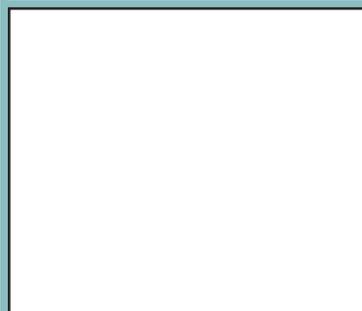
Senior FMNP checks are distributed during the month of June on a first come, first served basis. Quantities are limited. A schedule of distribution sites will be made available at the very end of May. If you are interested in the program, or have questions about whether you would qualify, please call the ADRC after May 25th.

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CELEBRATING 30 YEARS SERVING WASHINGTON COUNTY!

INFORMATION & ASSISTANCE SPECIALIST, KATHY BEIMBORN CELEBRATES 30 YEARS AT THE ADRC

January 21st marked Kathy's 30-year anniversary at the ADRC! So, how did it all begin? When Kathy moved to Washington County in 1990 she had three children under four. She didn't know her way around her new city and thought a good way to get acquainted with the area would be volunteering to deliver home delivered meals to seniors. After a few months, a position opened at the ADRC. Kathy's background running an assisted living facility in northern Wisconsin and clear commitment to helping people made her a great fit. The rest is history.

To celebrate Kathy's 30th and final year at the ADRC, we talked to her about some of her experiences over the last 30 years and the wisdom she gained through it all.

What about your work has impacted you the most?

What has changed me the most is learning to meet people where they're at, to put yourself in their shoes and look at the issue from their perspective, without judgement. The job is an extension of my faith. We're all here to help and no one gets by without help.

If you could give a new I&A advice, what would it be?

Don't take it home. It's not a healthy thing to do to take the work with you. Early on, I did.

Actually, maybe that's how I changed the most. I learned to ask myself "is this something I can change?" and if not, I accept what is.

In the last 30 years, did you ever consider applying for another job? If so, what was it?

I think the answer is no. If I would have, I think it would still be something to help people, like the free clinic.

What has been your most memorable experience at the ADRC?

Early on, it was dealing with people who were living in not great conditions. I worked with two people who didn't have running water and they were very elderly people.

I also met a little lady who had income of only \$300 or \$400 a month. She was able to get into a subsidized apartment and was so happy to be able to save money.



It's not always what is happening but your attitude toward it. That changes your life.

What is the biggest advancement you've seen in how you do your work?

Oh my gosh, the computer! Not having to correct things with correction tape on a typewriter was huge. Also, the volume of information that can be kept on a computer made things easier.

What do you feel the presence of the ADRC of Washington County means to elderly and disabled citizens?

They're always amazed at how many resources are out there. Basic things like home delivered meals or a med machine that can keep people in their homes. We can connect them with things that will keep them independent and help them realize there are a lot of options.

What has made you the proudest?

Hm, maybe just hanging in there for 30 years. [laughs] Probably the ability to help families relieve the burdens of caregiving. Helping people through the journey of caregiving.

Thank you Kathy for your dedication and service over the last 30 years!

(Continued from Page 3)

However, anyone currently infected with COVID-19 should wait to get vaccinated until after their illness has resolved and after they have met the criteria to discontinue isolation.

At this time, experts do not know how long someone is protected from getting sick again after recovering from COVID-19. The immunity someone gains from having an infection, called natural immunity, varies from person to person. Some early evidence suggests natural immunity may not last very long.

We won't know how long immunity produced by vaccination lasts until we have more data on how well the vaccines work.

Both natural immunity and vaccine-induced immunity *are* important aspects of COVID-19 that experts are trying to learn more about, and CDC will keep the public informed as new evidence becomes available.

Do I need to wear a mask and avoid close contact with other if I have received 2 doses of the COVID-19 vaccine?

Yes. While experts learn more about the protection that COVID-19 vaccines provide under real-life conditions, it will be important for everyone to continue using all the tools available to us to help stop this pandemic, like covering your mouth and nose with a mask, washing hands often, and staying at least 6 feet away from other. Together, COVID-19 vaccination and following CDC's recommendations for how to protect yourself and others, will offer the best protection from getting and spreading COVID-19. Experts need to understand more about the protection that COVID-19 vaccines provide before deciding to change recommendations on steps everyone should take to slow the spread of the virus that causes COVID-19. Other factors, including how many people get vaccinated and how the virus is spreading in communities, will also affect this decision.

Source: Centers for Disease Control and Prevention

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OLDER AMERICANS MONTH



COMMUNITIES OF STRENGTH: MAY 2021

Every May, the Administration for Community Living leads our nation's observance of Older Americans Month. The theme for 2021 is "Communities of Strength."

Older adults have built resilience and strength over their lives through successes, failures, joys, and difficulties. Their stories and contributions help to support and inspire others. This Older Americans Month, we will celebrate the strength of older adults and the Aging Network, with special emphasis on the power of connection and engagement in building strong communities.



There are many things we all can do to nurture ourselves, reinforce our strength, and continue to thrive. Connecting with others is one of the most important—it plays a vital role in our health and well-being, and in that of our communities. From finding joy in small things and sharing our stories, to looking at the big picture and giving to others, join us in promoting the ways we are connected and strong.

Source: acl.gov and nextavenue.org

CONTACT INFORMATION

AGING & DISABILITY RESOURCE CENTER OF WASHINGTON COUNTY

333 E. Washington St, Suite 1000
West Bend, WI 53095
Phone: 262-335-4497
or 1-877-306-3030
Fax: (262) 335-4717

Hours of Operation:

Monday: 8:00 am – 7:00 pm
Tuesday – Friday: 8:00 am – 4:30 pm

HARTFORD RESOURCE CENTER

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Phone: (262) 673-0200

Email:

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Website:

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