

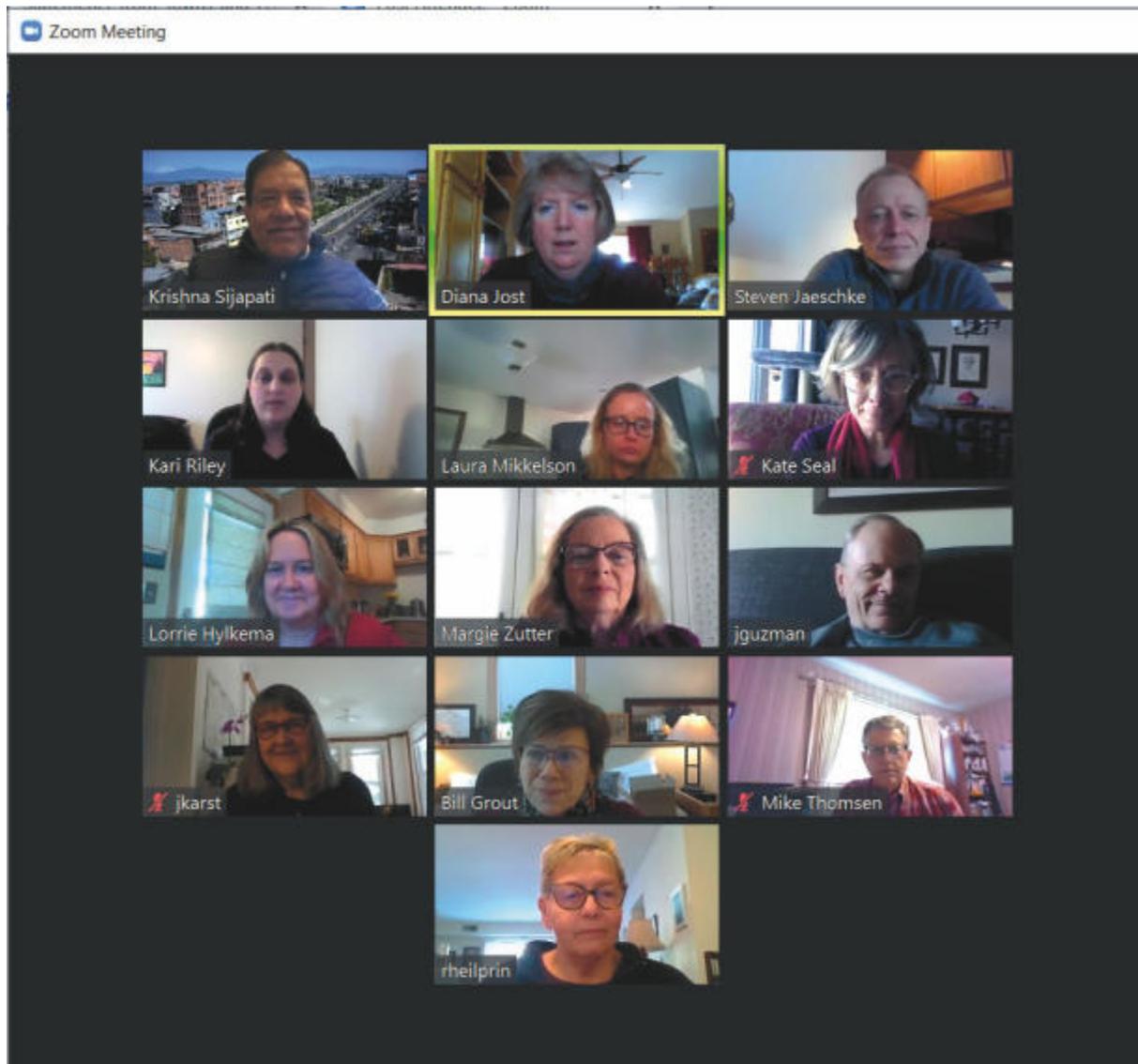


NEWS NOTES

Winter 2021

*Retired and Senior Volunteer Program and Foster Grandparent Program
...where volunteers make a difference*

Greetings from the RSVP Staff!



Top row: Krishna Sijapati, Accountant; Donna Jost, Assistant Director; Steve Jaeschke, Driver Services Co-Manager. Row two: Kari Riley, Driver Services Program Assistant; Laura Mikkelson, Intergenerational Program Coordinator and Foster Grandparent Program Coordinator; Kate Seal, Group Projects/ Homeworkers Program Coordinator. Row three: Lorrie Hylkema, Vets Helping Vets Coordinator; Margie Zutter, Executive Director; Jack Guzman, Office Support Administrator. Row four: Jan Karst, Community Connections Program Coordinator; Mary Schmelzer, Driver Services Co-Manager; Mike Thomsen, Triad Coordinator. Bottom row: Robin Heilprin, Madison/Monona Ride Coordinator.

RSVP Board Notes

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volunteer
opportunities?
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Welcome everyone to 2021! I think we all agree that 2020 was a real challenge in more ways than one.



Sincere thanks to everyone who helped pull together last year during these unprecedented times. It's very satisfying knowing RSVP has such talented and caring personnel.

We still have substantial challenges ahead of us, but we will overcome them with the same dedication and drive that has allowed us to get to where we are today. Still serving those in need!

A person approached me last week and asked, "RSVP isn't still operating are they?" My response was – "Yes, definitely! Would you like to volunteer?" His answer was "Yes," so I gave him our contact number. Remember, we can't exist without volunteers.

Best wishes to everyone for a healthy and prosperous New Year. Please practice patience, social distancing, and wear a mask when necessary.

Richard

Richard Hoffman
 President, RSVP Board of Directors



"Life's most persistent and urgent question is, 'What are you doing for others?'"

...Martin Luther King Jr.



From the Desk of...

*Margie Zutter
Executive Director*



Krishna Sijapati

With the start of a new year and having a vaccine to look forward to, it is easier to feel hopeful again. Yes, 2020 was hard, especially for those who lost loved ones and jobs. Every one of us was affected as we tried to stay healthy and safe from COVID-19. We, at RSVP, are grateful to our volunteers for carrying on, despite additional challenges. And surprisingly, we enrolled 221 new volunteers--about the same number as we did in 2019! Since the beginning of the pandemic, RSVP staff worked to find new ways to serve and to make assignments safer. We will continue to do this in 2021. For the foreseeable future, we will still need to follow new procedures and wear masks for everyone's safety.

Sometimes it's hard to find good news but I have watched a couple interviews recently of Dr. Sanjay Gupta talking about his new book *Keep Sharp: Build a Better Brain At any Age*. Apparently the brain can find new pathways if necessary which is especially helpful if we are faced with memory loss. One of his suggestions to help the brain find new pathways is to try new things and also perform routine things in a different way such as eating with your non-dominant hand. I walk my dog and needed a good pair of boots to avoid slipping and falling this winter. The clerk told me about a different way to tie my boots to ensure the laces stayed tied. At first it was awkward to tie my boots in a new way (square knot instead of

double tied bows) but it has gotten easier and he was right, the laces are staying tied! So, try new things (like a new volunteer assignment), and learn how to do things in a different way (like maintaining social distancing and wearing masks). It's good for your brain and good for your health!

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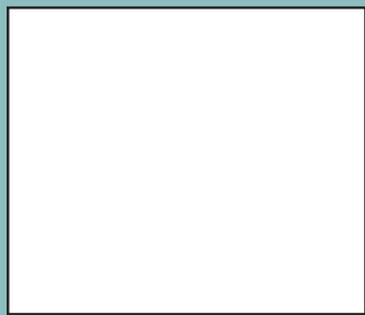
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Driver Services Updates

By Mary Schmelzer

Driver Services Partners with The River Food Pantry's New Grocery Delivery Program

Social Isolation and food insecurity are known challenges for many Dane County residents, especially as a result of Covid-19. Senior Centers are seeing an increase in requests for meals and food pantries and are identifying unprecedented numbers of clients requesting groceries. As a result of these growing needs, there is an increased need for volunteer drivers to deliver both meals and groceries.



In an effort to address this growing need for volunteers, RSVP recently began a partnership with The River Food Pantry to help recruit volunteer drivers for its newest program called River Delivers. This new program works with volunteers to deliver healthy groceries and meals once a week to Dane County residents who do not qualify for other delivery services and who lack transportation to the pantry for curbside distribution. These volunteers, called River Runners, will serve seniors and people with disabilities.

If you are interested in learning more about this new volunteer opportunity, please contact Mary Schmelzer, RSVP Driver Services Co-Manager, at 608-441-7896 or mschmelzer@rsvpdane.org.

"I wanted to share my excitement about our collaboration. We are so excited for RSVP to be part of our River Delivers program. It's been wonderful that we've connected our two organizations starting with New Bridge and now furthering that relationship. I'm grateful for you and your team of wonderful volunteers in getting food to those who cannot access it for themselves! 2021 will be a terrific year, Mary. Thank you!" - Rhonda Adams, Executive Director, The River Food Pantry

Change in IRS Rate for Mileage Reimbursement spurs Change for RSVP Drivers

Mileage reimbursement is one of the nice things RSVP is able to provide our volunteers who drive for Home Delivered Meals, Driver Escort, Vets Helping Vets, Food Bridge, and River Delivers. This becomes especially important when drivers are putting hundreds of miles on their own vehicles when they drive passengers or deliver food!

Yearly, the Internal Revenue Service (IRS) sets the IRS Standard Mileage Rate, which RSVP in turn uses to set the rate for mileage reimbursement for RSVP-registered drivers. The IRS recently decreased its rate to 56 cents/mile (a 1.5 cent decrease from the previous rate of 57.5 cents), so RSVP is following suit and decreasing its mileage reimbursement to 56 cents/miles effective January 1, 2021.

For those volunteer drivers who have been with us several years, you have likely seen a few of these rate changes over the years so this does not surprise you. For those of you who are newer volunteers, you may wonder why we follow this IRS-set rate: It is because if we reimburse you more than that set rate, the IRS then considers it taxable income – which means you would have to report anything over the IRS rate to, you guessed it, the IRS on your income tax forms!

Let us assure you volunteer drivers, this in no way reflects our appreciation for the hours and miles you put in behind the wheel. You remain priceless to us and to the passengers and meal/grocery recipients you serve, and we are looking forward to the day when all the services are up and running full force once again!

WE DID IT! GivingTuesday was a big success! THANK YOU!

By Diana Jost



This is the fourth year that RSVP has participated in the GivingTuesday Campaign, and each year we have surpassed our goal. Due to generous donations this year, RSVP was able to raise \$14,800.00 to help engage and support seniors who volunteer to assist people of all ages throughout Dane County.

A big thank-you to our two donors who contributed to the match this year. Matching funds are the key to the success of the campaign. Donors are more likely to give when they know that their donation will be matched.

As we know, the Pandemic has changed the way we live, the way we volunteer, and the way we give back to the community. Generosity prevails! Just as RSVP still has many volunteers working hard in the community, many new donors who wanted to give back donated to RSVP's GivingTuesday Campaign. Despite the Pandemic, people are finding new ways to make a big difference!

A special thank-you to the volunteers on the GivingTuesday Committee: Leah Gough, Jim Jenkins, Kelly Krein, and Donna Montgomery, for all their hard work to make this year's campaign a big success!

Next year GivingTuesday will be on Tuesday, November 30th, and it is never too early to start planning. If you would like to be a part of next year's planning committee please contact Diana Jost at Djost@rsvpdane.org or call (608) 441-1393. We are also looking for people who can contribute matching funds for next year's campaign. If you would like to help, please let us know.

Thank you to all who donated to our campaign!



Covid Vaccination Information For Ages 65+

Have you started planning how you'll be getting your COVID vaccine? If you're 65 years old or older, then you're eligible for this round of vaccinations. Go to Public Health Madison & Dane County's COVID dashboard for more information.

A few things from their website for the 65+ crowd:

- If you have a local healthcare provider, they should be reaching out to you, based on vaccine availability. You can also visit your provider's website for more instructions.
- If you do not have a local healthcare provider, Public Health Madison & Dane County will be able to vaccinate you or match you with a vaccinators in Dane County.
- If you are 65 years or older and do not have a local healthcare provider, please fill out the survey on the Public Health Madison & Dane County dashboard: <https://publichealthmdc.com/coronavirus/covid-19-vaccine>.
- Please note that there are 700,000 people in Wisconsin who fall into this age group, but Wisconsin is only receiving about 70,000 first doses per week. Not everyone in this age group will be able to be vaccinated immediately.



2020 Survey of Active Volunteers

By Karen Cunningham, Assessment Committee Chair

In early 2020, RSVP's Assessment Committee decided to ask current volunteers about their volunteer experiences. We developed a questionnaire asking about the value of their volunteer work -- to themselves, to the community, and to the organizations involved -- and about the level of thanks, support, and training they received. When the COVID-19 pandemic began, we added in some questions asking how the pandemic was affecting people, and what RSVP could do to help. All in all, 1,440 surveys were sent out, via email and regular mail: 355 were returned, a response rate of just under 25%. The response was amazing; many, many thanks to everyone for taking time to answer our questions.

The volunteers who responded were overwhelmingly positive about their experiences. Just under 95% agreed that *'I receive satisfaction from helping people'*. This caring feeling was reflected again and again throughout the survey responses. Overall, seven of the thirteen statements scored over 90% positive: most volunteers agreed that their efforts made them feel productive and appreciated, and that they were contributing valuable work. All statements were ranked over 75% positive.

When we asked *'How has volunteering made a difference in your life?'*, responses included ... giving back to the community, assisting those in need, meeting interesting people, providing opportunities to be physically and mentally active, and giving insight into the needs of those who rely on RSVP services. One respondent reacted, *"How can you not try to help others? The smiles on the faces I see are worth millions. I am slowly getting to know the people I help, and it is humbling to see their gratitude, when life is so difficult for them."* This and many other inspiring volunteer responses will be shared in newsletters, used in volunteer recruitment efforts, and included in reports and grant requests.

Most volunteers believed RSVP to be supportive and were happy with their volunteer experience, but some did feel that recognition had been lacking. Respondents generally felt the programs they participated in were well run, and were grateful for the multitude of pandemic related efforts and adaptations. Many mentioned missing 'get-togethers' and hoped programs in the future could expand opportunities for volunteers to socialize and share experiences.

Amazingly, over 41% of those who responded have been able to volunteer in some way during the COVID-19 pandemic. The variety of these efforts highlighted not only the creativity and determination of our volunteers, but their willingness to adapt and take on new tasks to help others. Many who haven't been able to volunteer are anxiously waiting to start again. A whopping 82.8% expect to return, and are just waiting for safe opportunities (and a vaccine).

Several themes emerged in the responses: One major topic was "How can I help volunteers finding or seeking virtual volunteer opportunities?" Over and over again, volunteers expressed concern not only for fellow volunteers but for the people they drive, tutor, or associate with during 'normal times'. Another big issue was communication, volunteers needing info on a number of subjects (the pandemic, what's happening at RSVP, when programs can get back to normal, etc.). A third theme was safety, and reassurance that safety issues would be addressed before regular RSVP operations are resumed.

Thank You, All for all your efforts in these trying times!

- ◇ Delivering meals and groceries
- ◇ Making face masks
- ◇ Providing beautiful (and needed) handmade items
- ◇ Adapting to new technology to stay in touch with students
- ◇ Keeping in contact with volunteers and clients
- ◇ Working on outreach efforts
- ◇ Reaching out and caring for neighbors and friends

Continued from page 6

What's Next? RSVP is working on ways to:

- Set up ways to reach out regularly to all volunteers and keep them informed, ensure they're okay and facilitate safe interactions. Please join us for our monthly Zoom events!
- Work on matching those wanting to help with new opportunities. Please see RSVP Volunteer Opportunities in this newsletter.
- Share current safety policies and what measures will be taken to keep all of us safe.
- Reach out to specific volunteers who expressed concerns or had issues.

The final part of the survey included recommendations and commendations. **The first commendation was a resounding THANK YOU to all the volunteers. You richly deserve it!**

"As we age, opportunities diminish. Volunteering provides a purpose and commitment, therefore extending our values and purpose in life. It gives me direction and desire and fills in those gaps of loneliness." ...RSVP Volunteer



"Volunteering has reinforced for me that people are more alike than they are different, that we share a commonality of goodness." ...RSVP Volunteer



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This project was supported, in part by grant number 90MPPG0041-01-00, from the U.S. Administration for Community Living, Department of Health and Human Services, Washington, D.C. 20201.

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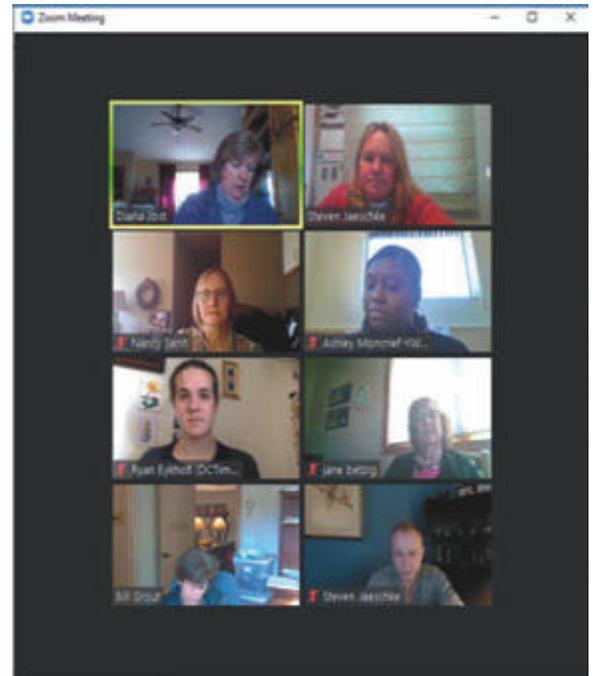
VHV to Release Veteran Transportation Resource Guide

Developed by Vets Helping Vets (VHV) and Partners
By *Lorrie Hylkema, RSVP of Dane County VHV Coordinator*

In an ongoing effort to streamline transportation services for veterans, county and veteran affiliated partners met via Zoom on December 9, 2020 to review transportation resources available to veterans, seniors, and people with disabilities. In these times of isolation, with ongoing lack of direct personal contact and some restrictions in transportation access, it is especially important to update one another about various transportation programs' eligibility, hours of service, and other parameters so that those referring veterans for help with transportation, send veterans to the services most suited to a veterans' needs. In addition, as the new VHV coordinator for RSVP of Dane County, it was very helpful to become better acquainted with the transportation programs available for veterans, seniors, and those with disabilities. VHV was established in 2011 to help all veterans in need of transportation, comradery, and access to veteran-affiliated programs, regardless of age, disability, or socioeconomic status through a coordinated volunteer ride service.

Overall there were 12 participants made up of staff from RSVP, Dane County Resource Center, the Wisconsin Department of Veteran Affairs, and other veteran and county affiliated organizations. A snapshot of some of the participants is included to help put faces to the names of some of the people who work in the same field - a nice benefit of meeting virtually.

As a result of this meeting, VHV has compiled a document that lists all the transportation resources, which will be distributed as a resource guide to community partners such as local senior centers, the VA Hospital and Clinics, Disabled American Veterans, Dry Hootch, Adults With Disabilities Resource Center, and other veteran and county organizations. Also look for a link



In the Zoom meeting pictured from left to right and top to bottom are Diana Jost, Assistant Director of RSVP; Lorrie Hylkema, RSVP Vets Helping Vets Coordinator; Nancy Sell, Manager of Metro Paratransit; Ashley Moncrief, Employment Services and Transit Director; Ryan Eykholt, Dane County Timebank Transportation Coordinator; Jane Betzig, Dane County Transportation Department Manager; Mary Schmelzer and Steve Jaeschke, Co-Managers of RSVP Driver Services.



Thank You Home Delivered Meal Drivers!

"There are so many people to thank today. I would like to add the drivers that deliver the meals-on-wheels to the list. They don't let on at all that it bothers them in the bitter cold or heat but always seem so cheerful. I look forward to receiving my lunch. Except for doctor appointments I have been enclosed in my condo for almost a year now. Will be a year in February. I look forward to receiving the meals. When you feel the world is spinning around while you are just standing still I feel good having the meals-on-wheels to look forward to. They are much better than what I would make. Please let the drivers know how much I appreciate them.

Thanks to all who prepare the meals too." ...Oregon Home Delivered Meal Recipient

You're on Camera! Say CHEESE!

By Kate Seal

Though it was mildly awkward at first (with an often amusing learning curve), Zoom has been a savior for many programs to continue, and even thrive, while staying 'safe at home'. Worldwide, Zoom has been utilized for recreational happy hours, corporate business meetings and now.... RSVP Group Projects Crafting Groups! One of the many groups that meet monthly, during non-Covid times, has continued to meet virtually through the Zoom platform. Meet a few members of our Greentree Glenn, Group Projects Group, led by Pat Roder, with liaison Karen Cunningham.



Clockwise from top left: Debbie Vogt, Karen Cunningham, Barb Gassman, Marge Stuht.

Not all members in this group live in the Greentree Glenn Apartments, located around the corner from the RSVP office, but many do! When they gather, they not only crochet/knit, and talk patterns and creative inspirations, they also come together to socialize and offer support to one another. Sharing our talents, creative ideas, and discussing community/worldly events with people who have similar interests, is something to look forward to! This type of gathering can be meaningful during any circumstances, but especially now in times of increased isolation and worry, we are grateful to have group leaders and liaisons who have implemented this with their groups so we can continue to gather, socialize, create, and donate! The Group Projects Program hopes to roll out more of these Zoom groups in 2021! If you are a Group Projects Group Leader, Liaison, or group volunteer who is willing to help get your/a group going with Zoom, contact Kate Seal, Group Projects Coordinator, and we'll figure this out together!

Many thanks to all Group Projects Volunteers for ALL of your communication, participation, and patience! You are our beacons of light!

"History has shown us the courage can be contagious and hope can take on a life of its own." ...Michelle Obama

New Grants and Additional Funding

There are many ways to give to RSVP of Dane County:

The Alliant Energy Charitable Giving Programs allow their associates to contribute to their communities and nonprofit organizations in a number of ways.

The Alliant Energy Foundation matches financial contributions made by employees of Alliant Energy and its subsidiaries, retirees of Alliant Energy and its predecessor companies, and members of the corporate Board of Directors. Each direct gift of \$50 or more will be matched dollar for dollar.

Make your volunteer hours count twice. Employees and retirees of Alliant Energy or one of its predecessor companies are eligible to sign up for the Alliant Energy Foundation's Volunteer Program. This wonderful program recognizes and supports employees and retirees who actively volunteer by providing grants to non-profits. Pat Osborne, a Group Projects volunteer, enrolled with RSVP in 2000 after working at WP&L and then Alliant Energy for 37 years. She also signed up to participate in the Alliant Energy Foundation's Volunteer Program. RSVP receives a yearly grant for all of Pat's volunteer hours. Thank you, Pat!



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“Education is the most powerful weapon that you can use to change the world.”
 ...Nelson Mandala

Want to get in Touch with Us?

Simply dial 238-RSVP (7787) or e-mail us at info@rsvpdane.org—or you can reach individual staff members directly at the phone numbers/e-mail addresses listed at right. In the event we're not available at the time you call, our 24-hour voice mail will ensure you receive a prompt response.

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WELCOME New Volunteers

We enrolled 60 new volunteers from October, 2020, through December, 2020, serving in a wide variety of assignments throughout Dane County. Do you know someone who might like to volunteer? RSVP volunteers are our best recruiters as they spread the word about why they like volunteering and the need for more volunteers. Please pass this newsletter on to a friend or neighbor and tell them what RSVP means to you!

Dana R. Adams	Deanna M. Heise	Angela Nigro	Deborah Sherraden
Amy Anderson	Karen Hodgekiss	Connie L. O'Connell	Meghann M. Slaugh
Amy L. Austin	Catherine Inman	Debi Pesch	Brenda S. Smith
Gale Barber	Mary Johnston	Michelle R. Phillips	Carol A. Soukop
Jack L. Barker	Alban Jonuzi	Kacie Piiro	Kirt C. Soukop
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Joann Cerniglia	Gretchen B. Klein	Gordon R. Prejean	Molly E-W Thuot
Linda L. Christen	Tracy L. Kruzicki	Emilie R. Price	Gary G. Tribbey
Brian Coker	Heather L. Kusel	John R. Quigley	Karen M. Tribbey
Gary W. Dalgaard	Mary T. Larson	Jacquelyn M. Reindl	Alexander R. Varney
Peg Davis	Peggy Larson	Rebecca J. Riedel	Yusef Wafford
Connie L. Dettmer	Julie A. Marca	Steven P. Ring	James M. Weber
John P. Friar	Judy Mayer	Agnes Rona	Carlyle J. Wilkinson
Susan C. Hartjes	Marissa L. McHugh	Stephen M. Sanborn	Carolyn J. Wilkinson
Barbara J. Hawley	Michael A. Meehan	Emilie A. Schada	Robin L. Zimmerman

Come Join the Fun!

By Diana Jost

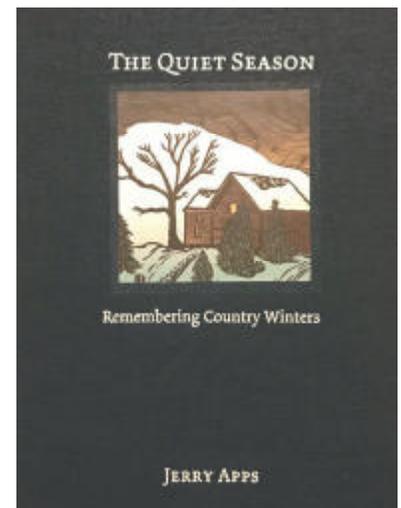
At RSVP, we are continuing to do our best to reach out to our volunteers during this time. Knowing that the winter this year could be especially isolating for some, we thought monthly virtual volunteer events could offer us a chance to visit with each other, listen to a guest speaker or play some games.

In December, volunteers got to show off their singing skills with a holiday sing-a-long followed by a great game of virtual Pictionary. Thank you, Jim Jenkins, for the wonderful art work!

In January, everyone tuned in to watch a video of Jerry Apps reading from his latest book, *The Quiet Season*. A special thank you to Jerry Apps for sharing this wonderful video, and Chris Caldwell, Events Coordinator, Wisconsin Historical Society Press for donating five books to give as door prizes. There was also an opportunity to share personal winter remembrances. Jack Anderson, RSVP's Treasurer, read a poem, written by his wife about their experience getting to a hospital by army tank in the middle of a Michigan snowstorm as she was about to give birth. They did make it in time!

If you were unable to make the last Volunteer Zoom Events, don't worry, we plan to have these events monthly through May.

Please join us for our next event in February as we celebrate Black History Month. Look for an email with day/time and specifics of this fun event.





Make Your Home More Energy Efficient

From Madison Gas and Electric Company (MGE)

Winter in Wisconsin means snow, ice, and colder temperatures. Air sealing around windows and doors is an effective way to keep heated air inside your home this winter. These strategies can help:

Window Film

Window film is an inexpensive way to help reduce drafts and condensation in winter. It is easy to apply and can even be used over mini-blinds.

Caulk

Caulk to seal air leaks around windows. Caulking compounds come in a variety of strengths and prices. Most are available in disposable cartridges that fit in a caulking gun. Additionally, some caulk comes in squeeze tubes, ropes, or aerosol cans. Caulk should be applied during dry weather when the temperature is at least 45 degrees Fahrenheit outside.

Weatherstripping

Weatherstripping works well to seal air-leaks around movable components like doors. It is available in many different materials, so it's important to read the packaging and choose the right type for your project. Proper application is key. Be sure your weatherstripping meets tightly in the corners. Apply one continuous strip along each side. Weatherstrip the entire door jamb.

Check Your Attic

Another good place to consider air-sealing is the attic. Air-sealing and insulation go hand in hand. Air-sealing should be done first to stop warm air from rising into the attic. Consider hiring a professional to install a full air-sealing package.

Ask The Experts

MGE's energy experts are available to answer your questions and provide tips on staying comfortable and saving energy this winter and throughout the year. Call them between 8 a.m. and 4:30 p.m. Monday through Friday at (608) 252-7117 or email AskExperts@mge.com. Visit mge2050.com for more energy-saving tips.

RSVP DONOR HONOR ROLL

We gratefully acknowledge donations received from the following individuals and organizations since our last newsletter, and extend our thanks to each for their generous support.

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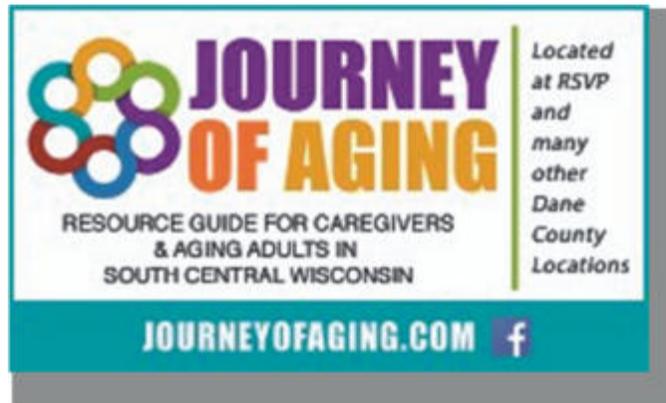
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RSVP VOLUNTEER OPPORTUNITIES

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Life is never so busy that there is no time to serve. - author unknown

As we say goodbye to a very challenging year and begin what we hope will be a better year, we want you to know that we are still here working remotely and thinking of you. We are looking forward to the time you can all resume your volunteer assignments safely and be together again!

Meanwhile, we are all tasked with dealing with isolation to keep ourselves and others safe. How are you dealing with this isolating time? We would like to hear from you about the ways you are finding to manage this challenging time! Tell us the strategies you have found, and we will share them with others in our News Notes! Are there ways you would like to have RSVP help keep us all in contact virtually until we can be together again?

We are still here and are available for questions, comments, ideas, or just to chat. Feel free to contact us via email or phone. You are important to us and to all the many volunteer assignments to which you will return! Spring is coming, and there is hope in the air for better times to come!

Friends of the Madison Arts Commission needs a volunteer treasurer to work remotely on Zoom and phone to help the Commission receive payments, write checks, maintain books, and prepare 990EZ form. It is flexible and you can work safely from your own home!

Henry Vilas Zoo will be needing volunteers beginning in February! Be the Face of the Zoo and greet visitors as they enter and exit the gates. Gardeners are needed to begin getting ready to grow and plant. Wildlife Champions are needed to help visitors learn about the animals and answer questions. Each role has a minimum time commitment of about four-to-five hours a month. Masks and social distancing will be required.



Volunteer Drivers needed for Seniors & Veterans	
<ul style="list-style-type: none"> * Drive to medical & other important appts. * Receive reimbursement at 56 cents/mile * Set your own schedule, weekdays only * Receive extra liability insurance 	<p><i>"I could not afford taxi service to Madison, where my primary doctor & specialists have their offices. If not for RSVP, I would have to move to a facility in Madison."</i></p> <p>— RSVP passenger</p>
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<p>For information on driving seniors: Mary Schmelzer, 441-7896 or mschmelzer@rsvpdane.org</p> <p>For information on driving veterans: Lorrie Hylkema, 238-7901 or lhylkema@rsvpdane.org</p>	

Triad Programs are on YouTube

By Mike Thomsen

Since June 2020, we have been recording our Triad programs as well as our Triad Conference workshops, and these are now available to the public on our YouTube channel. The collection has grown to 15 videos. Here is a list of our videos.

2020 Triad Conference on Safety and Crime Prevention

- Recognizing and Responding to Abuse in Later Life (Keynote)
- The Impact and Response to Elder Abuse in Wisconsin
- Elders & Substance Use: The Invisible Crisis
- Understanding Police Response to Individuals in a Mental Health Crisis
- Online & Social Media Safety
- The Con Artist's Playbook
- Senior Victim Support
- It Takes a "Village": A Unique Model for Aging in Place
- Exterior Camera Surveillance
- Navigating the Covid-19 Environment

Triad monthly programs

- What's Up with Falling Down?
- Winter: Are YOU Prepared?
- Safety Tips and Tools for Those Living with Dementia
- Safety Navigating our Ever-Changing Roads
- Covid-19 Scams and What You Need to Know

Each video is about an hour long and to help viewers find topics within each video we have created a list of bookmarks and inserted them into the videos. In the video's description, click on a timestamp, say 7:00, and jump to that topic in the video, "Patrol Officer Responsibilities."

0:00	Start
1:30	Brief Background: Mental Health Officers at the Madison Police Department
2:54	Scope of Mental Health Calls
5:45	Overview of the Presentation
7:00	Patrol Officer Responsibilities
11:00	Law Enforcement Role
16:50	Example of Possible Law Enforcement Response with No Collaboration or Pre-Planning
22:16	Enhancing Law Enforcement Response with Collaboration, Pre-Planning and Follow-Up
29:30	Law Enforcement Officer Mental Health Bulletin and Computer-Aided Dispatch Notes
37:51	During a Crisis
43:04	After a Crisis
47:58	Questions and Answers

Or, simply place your cursor over the progress bar near the bottom of the video and the timestamp, a thumbnail, the topic title will appear. Click there and jump to that topic.

To find our YouTube channel search for "Triads of Dane County" in YouTube or copy this link: <https://bit.ly/TriadsYoutube>. We hope this collection of vital information, produced by the three Triads of Dane County, will become an important resource for individuals as well as professionals working with older adults.



MEMORIALS AND TRIBUTES



Memorial and tribute gifts to RSVP are a meaningful way to honor someone special and to extend the services provided by volunteers. Every dollar contributed allows us to enrich the lives of many children, families, and older persons.

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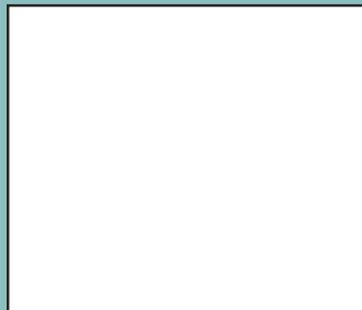
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RSVP Calendar

February

Volunteer Zoom Event honoring Black History Month, date TBA
RSVP Board Meeting (Virtual), Monday, February 15th.

March

Volunteer Zoom Event, date TBA

April:

Volunteer Zoom Event in honor of National Volunteer Week, date TBA
RSVP Board Meeting (Virtual), Monday, April 19th.

