

Home Helpers Mission & Vision

Our Mission

Our mission is providing exceptional service to our clients by providing an independent, safe, healthy, stable, and memorable experiences for our employees, and Home Helpers Franchise. The brand, reputation, promises, safety, and effective and efficient execution of loving and empathetic caregiving in-home services for our clients are the primary objectives. Our employees' happiness and retention, fulfilling our shareholders financial objectives by being productive, staying focused, and meeting growth metrics are also part of our mission. We want to be an extension of the clients' family, and provide care with the love, graciousness, and respect that a family member would provide themselves.

Our Vision

Our vision is to "raise the bar" for our personal in home care services. We want to stand out from our competition, and offer our clients and their families the care they expect and deserve while they are trying to recover, sustain, or manage whatever service, ailment or treatment they need. We want each family we serve to trust our caregivers and the services we provide. We will conduct ourselves with dignity, trust, grace, dedication, loyalty, commitment, and above all love and respect. We want to enrich our clients' lives by fulfilling the families' vision for their loved one by providing meaningful and dignified treatment, services, care, and companionship. The company has plans to expand by entering into new territories, offering additional services, and exceeding our clients' expectations.

Our Commitment

Home Helpers Home Care of South Shore is committed to always having our employees pass onboarding requirements, training, certified where necessary, and provide the utmost professional, trustworthy and dependable services. Our company is committed to deliver exceptional personal home care with grace, respect, trust and love. We are also committed to treat your loved one like an extension of our own family, and we know how important thorough and thoughtful care is to the client and their family. **Our Promise "To take exceptional care of your loved one"**. In the event there are issues with service or the Caregiver, allow us to make amends and resolve the matter, our customer service representative, and the owner are always available.

Sincerely,

Scott M Nickerson

Scott M Nickerson – Owner/President
Home Helpers of South Shore
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